

Consent 2 Go

Frequently Asked Questions

I received an email advising me that I would soon be receiving an email to view my child's details on Consent2Go, but I am yet to receive it, what should I do?

Check the Junk/Spam folder in your email to see if the email has been directed to there. If this has happened, you can identify it as 'Not Junk' or add admin@mcbsschool.com to your Safe Senders list to prevent this from happening in the future.

Is Consent2Go owned by Tyndale Christian School or a private company?

Consent2Go is a private company and is the School's agent for collecting your child's health information.

I'm trying to update my child's information, but I am unable to proceed to the next screen, what do I do?

Please look for any red icons with a cross displayed. This will indicate a compulsory field that must be answered before you can proceed to the next screen.

Can the school still provide me with a paper copy of the form as I do not wish for my child's health records to be maintained online?

To ensure your child's health records are current, Tyndale Christian School will regularly require parents/guardians to update their child's health details on Consent2Go. To minimise risk, we do not maintain health records in any other format.

What if I change my email address?

You are able to change the email address via Consent2Go by using our additional verification measures. You will be guided through this in the system.

How much do I pay to use Consent2Go?

Consent2Go is a service offered by the school and there is no cost for you.

Why do both parents/guardians need to complete the initial Profile Update?

We encourage both parents/guardians to complete the initial Profile Update to ensure that we have correct set-up of your child's profile moving forward and the correct parent/guardian access.